EXHIBIT C CITY OF RENTON HUMAN SERVICES DIVISION SERVICE REPORT

Service Report

Performance Measure	Annual Goal	Goal This Period	New Units This Period	Cumulative Units 2011
Performance Measure 1 Unduplicated City Clients Served	81	20	35	35
Performance Measure 2 #client contacts for advice and counsel	65	16	69	69
Performance Measure 3 #client contacts for direct representation	47	12	19	19

Narrative Report:

Include information such as current trends, program developments, special events, publicity or community education efforts, etc. Be sure to address any discrepancies between the level of services actually provided and performance goals. Attach additional pages as necessary.

The number of client contacts for advice and counsel is far greater than our goal for this period. This is due in part to this being our first report of this kind and underestimating our numbers coupled with a sharp increase of those seeking assistance particularly in the area of eviction prevention.

We are progressing on setting up our Renton advice clinic and are currently recruiting and training the volunteers who will work there. This will be an excellent addition to the services we are providing now to Renton residents at other locations.